



## » Fidelus Technologies: Professional Services

### Tailored to Your Business

For Fidelus, successful professional services means fitting into our clients' work environments, satisfying current requirements, planning for future needs, and avoiding interruptions in the flow of our clients' businesses.

Fidelus professional services teams focus on getting the job done and making you happy and successful in the process. This begins with:

- Business objectives,
- IT objectives,
- Understanding your vision for a perfect outcome,
- Corporate culture
- Desired implementation timeline,
- Budget parameters.

Fidelus then continues to help clients optimize their technology investments.



Contact Us Today!



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## Project Implementation

Fidelus high-touch, extra-mile approach to client satisfaction enables our team to provide successful technology system deployments time-and-time again.

Following our initial meetings to discuss and understand your technology requirements and business objectives, we perform a comprehensive assessment of your environment followed by a formal recommendation based upon both technical best practices and your specific needs – now and in the future.



## Engineering

Our team documents high level and detailed designed, and project timelines and costs. We work on a "no surprises" basis.

Projects are always clearly defined and scoped to your satisfaction. Whether the project is implementing a new phone system, creating a modern, highly resilient collaboration environment, restructuring an existing network (which can include LAN, WAN, edge security and wireless), or introducing new technologies such as Software Defined Networks (SDN) and intelligent routing --Our engineering experts assure client satisfaction.



## Adoption and Evolution

In addition to implementing highly robust and modern enterprise technology solutions, Fidelus is a future thinking organization. This means business continuity planning/ disaster recovery as well helping you choose systems and components that will meet the capacity and feature needs of of your particular organization.

Based upon Fidelus experience and commitment to staying ahead of the technology curve we are able to advise our clients on future product features, including use cases and pitfalls. Our knowledge and expertise assists clients with technology roadmap planning for future projects. With this knowledge clients can increase ROI on current infrastructure projects, decrease TCO over the life of their technology systems, and the costs of maintaining technology systems becomes more predictable.